

NEW PARTNERSHIP ANNOUNCEMENT



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Coming Together To **Better Serve** D-SNP Plan Members
With **Enhanced Care Services** & Life-Saving Technology

South Country Health Alliance has announced its new partnership with MedScope, a Medical Guardian company, to provide Personal Emergency Response Systems (PERS) as a supplemental benefit to its AbilityCare and SeniorCare Complete members. AbilityCare and SeniorCare Complete are Dual Eligible Special Needs Medicare Advantage Plans that combine Medicare Part A, Medicare Part B, Medicare Part D and Medical Assistance benefits into one seamless plan. AbilityCare and SeniorCare Complete members can receive a MedScope PERS device to enhance access to care and health outcomes. MedScope has been proudly serving South Country Health Alliance Medicaid members since 2019.

This partnership with Medical Guardian is significant as it brings the latest technology in medical alert devices to dual eligible members, providing constant connection, safety, and access to care in rural areas. Medical Guardian has been nationally recognized as a leading provider of PERS, responding to calls in seconds with a staff of trained emergency operators. Operators can identify the appropriate intervention and resolve situations that do not require emergency response, preventing hospitalization when not needed. Additionally, they can connect members to their caregivers for non-medical emergencies. The monitoring center is expertly equipped to support dual eligible members and provide case managers with member information, history, and the ability to follow up on care post-dispatch. South Country Health Alliance is excited to continue and build on its partnership with Medical Guardian to enhance members' experience and outcomes.

About South Country Health Alliance

South Country Health Alliance is a county-based purchasing health plan owned by eight Minnesota counties — Brown, Dodge, Goodhue, Kanabec, Sibley, Steele, Wabasha and Waseca — in a joint effort to support accessible, quality health care through partnerships with community services and local health care providers for Minnesota Health Care Program enrollees.

South Country began enrolling members in November 2001 and now has more than 27,000 members. The health plan offers seven programs to meet the health care needs of Minnesota Health Care Program enrollees in its service area.

For more information about South Country, call 1-866-567-7242 or visit www.mnscha.org.